

RS

#265 VCD for removal fee on customer owned container

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| Category | Commerce | Sub Category | Commerce - Attributes/Rules/Actions/Libraries |
| Use Case |  | Test Case |  |
| LOE | 6.5 | Go Live Date |  |

# Business Reason

In order to properly align the proposal and invoice with regards to price and charge codes, for an existing customer requesting a decrease in service, there is no need for a removal line item on the quote; subsequently, there is no Valued Customer Discount.

Task Requirements

1. Get rid of removal line item from quotes for Service Changes on existing customers that own containers.
2. Confirm VCD is not firing.

Build Plan

1. Change Service Change Recommended Item Rule
   1. Change reccomendedItemRuleForServiceChangeNew recommended item rule under the Service Change configurator to get rid of the removal line item for customer owned containers.
      1. Only add VCD comment if the Customer does not own the container.
         1. Add this condition to the if statement on line 161 (in dev).



1. Confirm VCD comment is not being triggered in Commerce function.

# Implementation Profile Changes

There will be no removal fee, and therefore a VCD, on a customer owned container that is decreasing service.

User Guide Changes

## User will experience no changes.